



EASTERN PUERTO RICO & ST. CROIX

Frequently Asked Questions



How do we meet the Shuttle if we arrive early and stay at a hotel?

The shuttle service is from the airport to the Port in Fajardo only. It is your responsibility to get from your hotel in San Juan to the airport to meet the shuttle.

Where and what time are we going to be picked up by the shuttle?

The shuttle will pick guests up at the airport post office which is located between concourse D and E. The post office is just in front of the hotel. Karen will collect flight information, then a van schedule will be put together with approximate times of pick ups.



When we get to Fajardo, what is there to do and what do we do with our luggage?

The marina has a restaurant, dive shop, sunglass shop and car rental company. The rain forest EL Yunque is approximately half way between the airport and the marina if someone would like to rent a car and visit for the day which I highly suggest as it is beautiful. The shuttle will drop guest luggage off at the boat.



If we are staying in Fajardo, how will we get to the boat and what about luggage?

Please contact the boat and we will try to make arrangements to pick up luggage so the guests can have a pleasant day

What time can we board the boat?

Guests can start boarding the boat at 7:00pm

What if our flight does not arrive until late Saturday night?

This will be on a case by case basis. Contact the reservations department and we will let you know how to proceed.



What if we have an early flight out on Saturday?

Please DO NOT schedule departure flights earlier than 12:00PM or 12:30 PM.

What about dinner Saturday night?

Dinner will NOT be served on board the boat the arrival Saturday night. There is a restaurant located at the marina.